

How a Data Product Strategy Impacts Both Business and Tech Stakeholders

BY E. WALLACE

We don't want to restrict the scope of this article to only data leaders and influential executives. As startup folks, we are confident in how individual contributors or ICs, such as Data Engineers, DevOps experts, or even the surprising intern, could influence the organization.

So, even if you're an IC, it's essential to understand the core impact of data strategies on business, which may trickle down to the execution wing from top to bottom.

Unlocking Business Value with Data Product Strategy

Adopting a Data Product Strategy isn't just about upgrading your technology; it's about elevating your entire organization to operate in a more informed, agile, and strategic manner. It's about making sure that every decision, from the boardroom to the development team, is data-driven, leading to clearer insights, better decisions, and ultimately, a stronger, more competitive business.

If your business had a superpower that would allow you to see exactly what's working, what's not, and how every piece of your operation impacts your bottom line—how would this change the trajectory of your business? This isn't just a fantasy; it's the reality of implementing a Data Product Strategy. This approach is about more than just numbers (Yes, we know numbers are everything, but maybe there's more to it); it's a transformative way to think about and use data across your organization.

Why It Matters for Everyone, Especially Business Leaders

At the heart of this strategy is something we call a Data Product. Think of it as the central hub of your data universe. It offers high-quality, well-managed data streams from every corner of your company, offering clear insights to your tech teams and, critically, your business leaders—your CMOs, CFOs, and CSOs. This isn't just about having access to data; it's about understanding its impact on key performance indicators (KPIs) that drive your business forward.

For Business Stakeholders (CMO, CFO, etc.): A Closer Look

The biggest draw of data products for business stakeholders is that they enable Transparent Metric Trees.

Imagine a map showing not just your destination but every possible route to get there, including the paths slowing you down. That's what we mean by a transparent metric tree. It's a comprehensive view of how each action and decision affects your primary business goals.

Strategic advantages

Identify Growth Drivers: Easily spot what's pushing your main KPIs up—be it revenue, conversion rates, or market-qualified leads (MQLs).

Eliminate What's Holding You Back: Find out what's not working and make informed decisions to stop or adjust these activities, all without needing deep technical knowledge.

Strategize with Confidence: Use clear insights to support your business initiatives, ensuring that every move you make is data-backed.

For Technical Leaders (CIO, CDO, etc.): The Impact

The draw for technical leaders is having visibility across the board. Like your business counterparts, you get a clear view of what's happening but with a focus on data infrastructure and initiatives. See what's enhancing your digital products and what's not with the same level of clarity.

Strategic Advantages

Data Strategy Aligned with Business Goals: Ensure that your tech strategies directly support business objectives, with data to back up budget and strategic decisions.

Enhanced Governance and Collaboration: Implement a unified approach to managing data access, security, and usage, facilitating easier, more effective teamwork.

Value from Data: Turn overwhelming data and isolated silos into a streamlined, valuable asset. Make your data work for you by integrating it seamlessly across the organization, increasing its accessibility, and therefore, its value.

The Essence of Data Products

Data Products aren't merely tools or datasets; they are catalysts for transformation designed to bridge the gap between raw data and actionable insights. They do this by providing a structured, intuitive, and scalable way to navigate the complexity of data, turning it into a strategic asset for every level of decision-making—department by department across business and engineering. By integrating Data Products into your strategy, you're not just collecting data; you're curating a dynamic resource that continuously enhances your decision tree.

In essence, the power behind your decision tree is the strategic integration of Data Products. It's about harnessing the potential of data to fuel every decision, ensuring that your business not only survives but thrives in a world of disruption.

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